



Warranty Statement

Top Idea® warrants, for a period of 15 years from the date of supply, that the Leaf Stopper® gutter guard system will not weather in an uneven or non-uniform manner, as a result of manufacturing defects. If any part or portion of the Leaf Stopper® gutter guard system fails during that 15 year period to so perform as a result of manufacturing defects, Top Idea® warrants that the defective material will be replaced.

(Limited to the cost of the Leaf Stopper® material only, not including the installation costs.)

Conditions

- 1. Warranty Form** This warranty will not be valid unless Top Idea® receives within 30 days of supply of product a completed warranty form complete in full. Top Idea® reserves the right not to issue a warranty in the instance of the receipt of a warranty form after 30 days from supply of goods and/or incomplete warranty form.
- 2. Weathering** The term "weathering" refers to the appearance of the color of the Leaf Stopper® gutter guard system. Exposure to elements can be expected to cause color change. The rate of this change can vary, dependent on geographical location. A gradual and uniform color change is not a defect hereunder. A defect is defined as any weathering change that occurs on specific exposed sections of mesh. A defect will be remedied by the replacement of the material directly affected. A color variance may also occur between any new replacement mesh in comparison to the originally installed mesh due to weathering exposure, and is not indicative of defective material.
- 3. Buyer's Responsibilities** Within a reasonable time after discovery of a suspected manufacturing defect, send a brief written explanation of the defect, along with your dated proof of purchase to: Top Idea® – Leaf Stopper® Warranty, P.O. Box 726 Seven Hills, NSW 1730 AUSTRALIA. Upon receipt of this correspondence, Top Idea® may request any additional information, including appropriate photos, and may require a field inspection by a manufacturer's representative. Top Idea® will communicate with you regarding its determination of coverage under this warranty, and regarding any replacement materials to be provided.
- 4. Quality Control:** We hereby further certify that the Leaf Stopper® gutter protection system meets the council bushfire rating of 5 or better. Leaf Stopper® has been test by CSIRO in accordance with AS 1530.2-1993 and has achieved a Flammability Index of '0'
- 5. Limitations and Exclusions** This warranty does not cover damage or defect caused by settlement or shifting of structural members or adjoining surfaces, or structural defects of the roof or gutters, fire, wind, flood, lightning or other acts of God, intentional acts and unreasonable use, accident, negligence, exposure to harmful chemicals, pollutants, mildew or airborne stains. This limited warranty covers only the Leaf Stopper® gutter guard system. It does not cover the gutter, fascia boards, or roof substrate or surface, or any damage to those items caused by installation of the Leaf Stopper® gutter guard system. There are no express or other warranties except as contained in this warranty statement, and this warranty statement is in lieu of, and excludes, all other warranties, express or implied, including merchantability and fitness for a particular purpose. Top Idea's® liability is limited solely and exclusively to the replacement obligation specifically undertaken herein, and in no event shall Top Idea® be liable for labour, installation, accessories, freight, taxes or any other charges. Top Idea® shall not be liable for any incidental, consequential or other damages of any kind whatsoever. Whether any claim is based upon theories of contract, negligence or tort. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply. Top Idea® is not the installer and does not warrant damage or defect caused by faulty installation. Faulty installation of this product which gives rise to a defect renders warranty coverage null and void.
- 6. Privacy** Top Idea® is committed to protecting the privacy of your personal information. Information is being collected for the purpose of establishing a warranty file on your purchased product. Details of applications are securely stored by Top Idea®. You have the right to access and update information upon request to the Customer Care Center or the Top Idea® Australia Privacy Officer.